

Reporting Procedures

Loss Reporting: All new losses should be reported directly to the appropriate company by phone or either by faxing a copy of the Acord loss notice or First Report of Injury. A copy of the loss notice should also be faxed or mailed to IMU.

The loss notices must be complete with all available information. All claims should be reported regardless of facts or severity. Never refuse to accept a claim reported against a policy. This includes reports generated by claimants or their attorneys.

See attached page for claim reporting numbers.

IMU COMPANY CLAIM NUMBERS

Company	Phone Number	Fax Number
ASI Lloyds	866-274-5677	866-274-3299
Charter/Unitrin – Personal	800-456-1919	800-700-4056
Chubb	800-777-2131	800-248-2259
FIC/Unitrin – Commercial	888-253-7834	800-700-4056
Foremost	800-527-3907	
Hartford Int'l Agri Business	800-295-1815	402-952-0621
Insurors Indemnity	254-759-3723	254-755-6399
McClelland & Hine	210-366-2500	210-293-0164
Mendota Insurance	800-422-0793	800-798-1259
Mercury Ins Group	800-503-3724	405-621-6830
MetLife Auto & Home	800-854-6011	General: 866-743-1546 Towing & Glass: 401-827-6151
Myron F. Steves	800-392-1604	800-294-0851
National Flood Service	800-637-3846	406-257-1629
Omaha Flood	800-638-2592	
Republic Group	800-451-0286	888-224-5874
Republic Home Protectors	713-621-9393	888-362-8428
Service Lloyds	800-299-6977	512-231-8248
Union Standard	800-444-0049	866-256-8744
Victoria Insurance Personal Auto	800-421-3535	
Commercial Auto	800-926-3168	800-884-4473
Zurich – Small Business	800-987-3373	877-962-2567